Raidofinance OÜ, a private limited company incorporated under the laws of Estonia, registry code: 14557700 (collectively the "Company," “we,” “us” and “our"), respects the privacy rights of our users and is committed to protecting the information collected through its products, services, and websites accessed through internet-capable hardware platforms including but not limited to personal computers, mobile computers, or mobile devices, or software platforms.

We are committed to protect your Personal Data and respect your privacy. This privacy policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us and what choices you have about your personal data. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

This privacy policy is aligned with Personal Data Protection Act (Estonia) and General Data Protection Regulation (EU).

COLLECTION OF PERSONAL INFORMATION

Each of Users may visit public sections of the Website without disclosing his/her name or any Information or Personal data; therefore, all Users who use the public sections of the Website may remain anonymous unless they decide to register on the Website.

While the User registers on the Website, the Company may request the Users to provide information, which are necessary for the and use of Website.

This information shall be included into the User’s account through which he/she uses the Website. The Company shall be entitled to collect the following information about the Users:

- e-mail address;
- phone number;
- full name;
- photo of the User;
- date of birth and/or personal code;
- passport and utility bill;
- sex;
- location (town/city);
- links and nicknames in the following social platforms and messengers: Facebook, Twitter, Telegram, Skype etc.

The User may review, edit, and delete his/her information in his/her account.

Additionally, the Company collects some data automatically, namely information about devices (including mobile devices), which the User may use to access the Website, IP- address of the
User’s devices, used browser and operating system, date and time of the User's access to the Website. This facilitates the work and the use of the Website.

The Company may at its own discretion request the Users to provide document in order to verify the User’s identity, warn, detect, and prevent fraud and illegal activities.

We do not knowingly collect this information from any user under 18 years of age.

The User understands and accepts the fact that he is responsible for the correctness of the data that are used during registration.

This information is required in order to open an account and deposit or withdraw funds as well as for account verification and fraud prevention. Users who sign up for the Raidofinance exchange in addition to using the wallet may be required to enter more information for account verification purposes. This may include a copy of a Government issue ID. In such cases we may also seek out information from third parties such as credit bureaus or banks.

Sharing such information constitutes consent to allow Raidofinance to store this information in your account. It does not give us the ability or right to share that information with any third party or to post on or use your social media account in any way.

STORING AND PROTECTING YOUR INFORMATION

The information discussed in this privacy policy is limited to personal information that may be used to identify a specific person. This differs from anonymous information which cannot in any way be used to identify you. All the information we store that may in any way be used to identify you is treated with the greatest degree of caution.

We store all client information in secure environments. We comply with all regional and international laws in terms of the safeguarding all of our client privacy and information. We restrict access to all of our infrastructure both physical and online. We authorize access to client information only to staff who require access to fulfill their job responsibilities. All staff with access to sensitive information are monitored and properly trained to ensure compliance with regulations.

We securely store all client information throughout the duration of your use of Raidofinance as well as for up to five years afterward in order to comply with all laws and resolve any disputes regarding transaction history.

USE OF INFORMATION

The information we collect is primarily intended to facilitate account access and provide smooth functionality of the site and its features. The ways in which we make use of the information may include:

- to verify your identity where required
- to provide site functions and customer service
- to troubleshoot technical problems and provide support
- to process transactions and exchanges as well as notify you of such transactions
- to collect fees and facilitate withdrawals and deposits
• to prevent illegal activities or violations of our terms of use such as fraud, or other financial crimes
• to measure the effectiveness of our design, layout, and site functionality
• To provide targeted services, marketing, and offers specific to your site uses and interests

The Company may use e-mail addresses for sending Website news or updates. The User may unsubscribe from such e-mails at any time.

The Company does not sell any personal data of the Users to third parties. Raidofinance has the right to hire authorized contractors for the purpose of compliance with this Policy or other internal documents. The Company may disclose the User’s personal data only to enforce and comply with the law.

INFORMATION SECURITY

Immediate access to personal data of the Users is allowed only to the Administration. The Administration shall strictly keep confidentiality of and prevent unauthorized third party access to personal data.

Special measures are implemented in the Website to ensure safety and protection of the Users’ personal data from loss, misuse, unauthorized access, use, disclosure, amendment or destruction.

THE COMPANY REMINDS THAT NONE OF THE EXISTING DATA TRANSMISSION METHODS CAN BE ABSOLUTELY SAFE. THEREFORE, DESPITE ALL SAFETY MEASURES IMPLEMENTED, THE COMPANY CANNOT FULLY GUARANTEE INTEGRITY AND SAFETY OF THE INFORMATION AND DATA.

The Company shall not be responsible for unlawful acts of third parties, hackers, intruders, and other offenders of applicable legislation that can violate provisions of this Privacy Policy and try to collect, either fully or in part, personal data of the Users and to use it for personal advantages.

USE OF COOKIES

The Company shall use cookies, web beacons, unique identifiers, and similar technologies to collect information about the pages the User surfed, the links the User clicked, and other actions of the User related to visiting and using of the Website.

The Company shall have the right to use cookies, web beacons, unique identifiers, and similar technologies for storing information to make using of the Website more efficient, fast, and safe, to improve the functioning of the Website, as well as to provide advertising adapted to the interests of the User.

The User may block, delete, or disable these technologies if his/her web-browser or device allows this.

Use of the website constitutes consent to our use of cookies. Cookies are micro data files stored on your computer in order to identify you and your past browsing information. They are used by most websites. We use cookies in order to:
• Recognize you as a Raidofinance user
• Customize the content you see
• Track the effectiveness of affiliate or marketing campaigns
• Collect basic information about your computer, device, and browser in order to prevent security
• Breaches and improve functionality of the website

We use both “session” and “persistent” cookies in order to effectively achieve the above results. “Session” cookies are used to improve the website function within a single session, “persistent” cookies stay on your computer after your logout in order to remember your preferences next time you visit.

All of the cookies we collect are encoded so that no third-party can intercept or use any of the information collected in them. You can always opt out of the use of cookies on our site using your browser’s cookie prevention add-ons or plugins.

AMENDMENTS

The Company retains the right to update, edit, and amend this Policy without additional notice to the Users. Such amendments shall take effect on the date of publication of the updated version of the Policy on the Website unless otherwise provided by the amendments. If you have a question or complaint about this Policy, please send an email to info@raidofinance.eu.